

STATUTORY DISCLOSURE OF NEW NATIONAL ASSURANCE COMPANY LIMITED

DISCLOSURES REQUIRED IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 OF 2002

Status of Financial Services Provider in terms of the FAIS Act			
New National Assurance Company Limited is an authorised Financial Services Provider, FAIS licence number: 2603, whose core business is the provision of short term insurance products through its select underwriting management agency partners.			
FSP Office Contact Particulars			
Physical Address: 5 th Floor, Field House 25 Joe Slovo (Field Street) Durban	Postal Address: PO Box 1610 Durban 4000	Telephone Number: 031 334 2000	Facsimile Number: 031 301 1166
Authorisation			
The Company is licensed in respect of short term commercial and short term personal products.			
Complaints Procedure			
If you have a complaint, please contact the FSP Head Office. Please note that in terms of the FAIS Act, all complaints must be addressed to us in writing. Should we not be able to address the concerns to your satisfaction, you may lodge a complaint with any of the Ombudsmen whose detail appears below. If you wish to learn more about our complaints policy and procedure, please contact our FAIS Compliance Officer at the office number below.			
Conflict of Interest			
A copy of our conflict of interest policy is available to view on our website.			
FAIS Compliance Officer Details			
Name:	Mr. G.J. Pillay	Email Address	newnational@nnac.co.za
Facsimile Number:	031 301 1166	Telephone Number:	031 334 2000
FAIS Ombud Details for all FAIS advice related complaints			
The Customer Contact Division The FAIS Ombud Celtis House, Eastwood Office Park, Lynnwood, Pretoria		PO Box 74571 Lynwood Ridge 0040 Telephone Number: 0860 FAISOM (0860 324 766) Email: info@faisombud.co.za	
Short Term Insurance Ombud			
Telephone:	011 726 8900	Share cell:	086 726 890
Email:	info@osti.co.za	Postal Address:	PO Box 32334 Braamfontein 2017
Physical Address: Building D, 5 th Floor, Sunnyside Office Park, 32 Princess of Wales Terrace, Parktown, 1984			